

# Utilities

## Building Water

Water at Lol Ka'naab is sourced from a central storage tank and is distributed throughout the property. This ensures that all units have access to a reliable water supply. Here are some key points about the water system:

- **Source:** Water is stored in a large tank located within the premises.
- **Distribution:** Water is distributed to each condo unit through a network of pipes that ensure consistent water pressure and availability.
- **Usage:** Guests are encouraged to use water responsibly and report any leaks or issues immediately to the management.
- **Bio-Digester System:** Lol Ka'naab uses an NOM-001 complaint environmentally-friendly bio-digester system for waste management that protects the ocean. To ensure its proper function, please avoid flushing large solids down the toilet or drains.

## Electricity

Electricity at Lol Ka'naab is provided by the local utility company and managed to ensure a stable supply to all units.

- **Supply:** Electricity is supplied by the local utility company, CFE (Comisión Federal de Electricidad).
- **Usage:** Guests should be mindful of their electricity consumption and turn off appliances when not in use to conserve energy.

## Internet

Lol Ka'naab offers high-speed internet to ensure that residents and guests stay connected. The property uses the TotalPlay system, known for its reliable and fast internet service.

- **Provider:** TotalPlay is the internet service provider, offering high-speed connectivity throughout the property.
- **Speed:** TotalPlay provides a stable and fast connection, ideal for both work and leisure activities.
- **Access:** Each unit is equipped with Wi-Fi, and the common areas also have internet access, ensuring seamless connectivity everywhere on the property.

## Outages

Utility outages can occasionally occur in Akumal. Here are some important points to be aware of:

- **Water Outages:** Occasionally, water supply interruptions can happen. These are typically resolved quickly, but it's advisable to keep some bottled water as a backup.
- **Electricity Outages:** Power outages can occur, especially during storms.
- **Internet Outages:** Internet service can occasionally be disrupted. TotalPlay works diligently to restore service as quickly as possible in such events.

## Energy Conservation Tips

To help conserve energy and ensure a comfortable stay for all, here are some tips for guests:

- **Turn Off Appliances:** Turn off lights, air conditioning, and other appliances when not in use.
- **Limit Water Use:** Be mindful of your water consumption, especially during peak hours.
- **Report Issues:** Immediately report any utility issues to the property management for prompt resolution.

## Contact Information

For any questions or concerns regarding utilities at Lol Ka'naab, please contact the property management office.

**Property Manager:** Versa Del Caribe S de RL de CV

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